DirektRez

DIRECT BOOKING FOR HOTELS

Let your hotel take direct bookings.

Payments go to your own account.

Pay no commission to intermediary booking sites on your reservations. Keep your earnings in your pocket, not in commission fees.

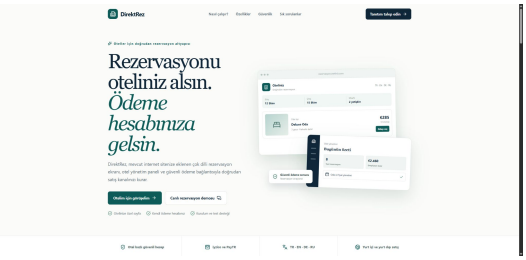
Build your direct sales channel with a multilingual booking screen, hotel management panel and secure payment connection added to your existing website.

View the live demo →

HOTEL MANAGEMENT

Rates, availability, bookings and reports

One panel with hotel-specific access



GUEST BOOKING

Room selection and secure payment

TR | EN | DE | RU

DIRECT SALES FLOW

01 **Guest** — Arrives from your hotel website

→ 02 **Booking** — Selects a room and stay dates

→ 03 **Payment** — Pays into the hotel account

- **Hotel-specific page**
- **Your own payment account**
- **Setup and testing support**

www.direktrez.com

sales@direktrez.com

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ONE SYSTEM, END-TO-END FLOW

Manage your direct booking channel from one panel.

Bring together the core tools required from room search and payment results to hotel rate entry and reporting in one connected flow.

01 Hotel-specific management

Manage room types, photos, EUR rates, availability, child policy and sales dates from the hotel panel.

02 Direct payment

Guest payments are collected through the hotel's bank virtual POS, iyzico or PayTR account and settled under its provider agreement.

03 Booking in four languages

Accept domestic and international bookings with guest screens in Turkish, English, German and Russian.

04 EUR-based pricing

Manage rates in EUR. Guests in Türkiye may pay in TRY, while eligible international cards may pay in EUR.

05 Automatic notifications

Successful or failed payment results are sent separately to the guest, hotel and DirektRez operations centre.

06 Filters and reporting

Track booking, payment and email results by hotel and export Excel-compatible reports when needed.

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SETUP PROCESS

Go live with direct booking in four steps.

01

Your hotel account is prepared

Your brand, booking address and management permissions are configured.

02

Rooms and sales rules are entered

Photos, rates, availability, child policy and sales period are defined.

03

Payment and email are tested

The hotel's provider account is connected and test payment and notifications are verified.

04

The booking button is added

Guests move from your existing website directly to your booking screen.

SECURE TRANSACTION ARCHITECTURE

A booking is not confirmed before the payment result is verified.

DirektRez verifies the signed result from the payment provider and matches the amount and currency with the booking.

- Test transaction before live collection
- Protection against duplicate callbacks
- Card number and security code are not stored

PAYMENT AND REFUND RESPONSIBILITY

Payments are collected in the hotel's own provider account. Refunds are handled under the hotel's provider agreement and commercial procedures.

DirektRez

A MODEL SUITED TO YOUR NEEDS

Start easily today, move to your preferred setup tomorrow.

RECOMMENDED START

Managed cloud model

DirektRez manages setup, updates and technical monitoring. The hotel runs daily sales from its own panel.

- Fast setup
- Hotel-specific account
- Central maintenance and updates
- Controlled go-live

ON REQUEST

Independent setup

Controlled data transfer and an independent setup option for hotels that want to use their own server and domain.

- Hotel-specific server and database
- Encrypted data package
- New payment and email connections
- Phased acceptance and cutover

WHO IS IT FOR?

- **Boutique hotels**
- **City hotels**
- **Apartments and suites**
- **Resort hotels**
- **Guesthouses and inns**

Let us build your hotel's direct booking channel together.

View the live demo and contact us for a hotel-specific setup.

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LIVE DEMO

DirektRez

ABOUT US

Technology experience from the field, transformed into DirektRez for hotels.

DirektRez is rooted in Bilal Bozduman's technical journey dating back to 1998. Experience that began with hardware, networking and systems management grew to include enterprise infrastructure, cybersecurity, servers, backup and field operations.

Bilal Bozduman's management and technology experience as a CTO led to XCRMPORTAL, a system created to help businesses manage customer, service and operational processes from one centre.

This approach, bringing real operational needs together with software, evolved into DirektRez for hotels' direct booking and payment processes. Today, DirektRez is a Biga Bilisim technology product.

1998

Technical foundations

Hardware, networking, systems management and field experience.

2018

Biga Bilisim

Enterprise IT solutions brought together under one structure.

XCRM

XCRMPORTAL

Digital management of customer, service and operational processes.

DR

DirektRez

Direct booking and payment infrastructure for hotels.

biga bilisim

THE TECHNOLOGY EXPERIENCE BEHIND DIREKTREZ

Biga Bilisim

Based in Antalya, Biga Bilisim develops secure, manageable and sustainable technology infrastructure for hotels, businesses and institutions.

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